

Keeping children safe at Partou

Safeguarding and Child Protection – Family Information



Our promise to you

At Partou, your child's safety and wellbeing are our highest priority.

We work hard to make sure every child feels safe, happy and supported to thrive.

What is safeguarding?

Safeguarding means:

- Keeping children safe from harm
- Supporting their health, wellbeing, learning and development
- Helping children grow, learn and achieve the best outcomes

How we keep children safe

Safe team members

- All team members are carefully checked before working with children
- They receive regular safeguarding training

Safe environment

- Daily safety checks and risk assessments
- Clear rules for visitors, phones and online safety

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Safe practice

- Team members know how to recognise signs a child may need help
- All concerns are taken seriously and acted on quickly

Listening to children

We:

- Listen to children carefully
- Take what they say seriously
- Help them feel confident to talk about worries

If you are worried about a child

- Tell a team member who will report your concerns straight away to a Designated Safeguarding Lead
- We may speak to you, unless this could put a child at further risk of harm
- We may contact professionals, such as Children's Social Care, for advice

Our priority is always your child's safety.

Working together with families

We believe children are safest when we work in partnership with families.

We will:

- Keep you informed, where appropriate
- Support you to access help if needed
- Treat you with respect and confidentiality

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Concerns about team members

If there are concerns about a team member:

- We follow strict procedures
- We involve the Local Authority when required
- Action is taken quickly to keep children safe

Information sharing

Your information is kept confidential.

However, if a child is at risk, we have a legal duty to share information with professionals to keep them safe.

Speak to us

If you have any concerns about a child's safety or wellbeing, please speak to your nursery manager or safeguarding lead.

We are here to listen and help.